

Summer 2014

### You can now schedule appointments online!!!

The City Clerk's Department is now accepting passport appointments online. This quick and efficient process allows for appointment scheduling 24 hours a day from a desktop, tablet, or mobile device. It also provides automatic email appointment reminders and enables the client to add the appointment to their personal calendar. The client can also cancel and reschedule appointments on their own. You can access online appointment

scheduling by visiting the City's website at sanramon.ca.gov/clerk/passport.htm. This page will provide you with information regarding payment, passport forms, and required documentation to simplify your application processing. Clicking on the BOOK AN APPOINTMENT button will direct you to the first available appointment. Please check your passport's expiration date and book an appointment early. Our passport appointments are

currently booked approximately one month in advance.

The San Ramon Police Department has also started utilizing this service



for their Fingerprinting sanramon.ca.gov/police/fingerprint. htm and Car Seat Inspection sanramon.ca.gov/police/cseat.htm appointments. Please visit their respective pages for more information.

# Enhancements – Citizen Service and Public Information Center

The new Citizen Request Management (CRM) platform will allow the City of San Ramon to increase citizen access to information while improving communication with citizens and meeting their demands 24/7. Citizens will have access to a growing knowledge base library and the option to submit a service request from both the City website and a CityWide Mobile app available to Android and Apple devices.

The CRM allows citizens to search the knowledgebase for answers to questions. If their question is not listed, they have the capability to ask their own question, which then would be added to the knowledgebase library. Citizens can also submit a service request to the city—such as reporting a streetlight out or requesting a pothole to be filled. The CRM then captures, routes, manages, searches, and reports on all service requests submitted by citizens. Both the citizen and city management have the capability to access and track the service request and its status.

Visit us at sanramon.ca.gov/general/crm.htm

### Summer Youth Passes



Beginning June 15, 2014 through September 30, 2014, County Connection Summer Youth Passes are on sale for \$15. The passes are good for 20 rides for students ages 6 to 18. For a list of San Ramon facilities where passes can be purchased, please visit the City of San Ramon website: <a href="mailto:sanramon.ca.gov/transp/transitnews.htm">sanramon.ca.gov/transp/transitnews.htm</a>.

The 2014 Street Smarts Storybook is Here!

On March 12th, at the 10th Annual Street Smarts Storybook Poster Contest Awards Ceremony, the 2014 Street Smarts storybook was unveiled. Each year, local author and San Ramon teacher Dana Mentink writes a fun story for elementary school-aged children that teaches important traffic safety information. Children choose one to three pages to illustrate, in the hopes that their drawing will be chosen for inclusion in the final storybook. This year's book, Teddy's Around the Nation *Vacation,* stressed the importance of wearing a helmet when riding a bike, skateboard, scooter, or rollerblades.

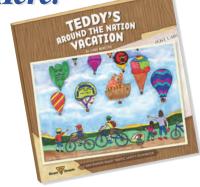
The following 11 students created illustrations so compelling that their art was included in this year's storybook:



Photo by Alex Lone

Darpan Singh, Coyote Creek Elementary
Daphne Chan, Tassajara Hills Elementary
Phedora Layanto, Montevideo Elementary
Alexandra Ren, Montevideo Elementary
Aishwarya Agashe, Quail Run Elementary
Eric Huang, Creekside Elementary
Aditya Pachpande, Montevideo Elementary
Pari Saluja, Country Club Elementary
Chloe Chan, Tassajara Hills Elementary
Sumukh Cadpakar, Quail Run Elementary
Rishika Vinnakota, Montair Elementary

Thanks to the generous sponsorship of Sunset Development Company, Street Smarts has been able to



distribute thousands of storybooks to San Ramon Valley children as a tool to teach traffic safety. Complimentary copies of the book can be picked up at the San Ramon and Danville community centers, as well as the San Ramon, Danville, and Dougherty Station public libraries.

To learn more about the Street Smarts traffic safety program, visit <u>street-smarts.com</u> or call 925-314-3382.

### Your Input is Needed on the City's Housing Element Update

State law requires every city to adopt a Housing Element as part of its General Plan. Unlike other mandatory elements, the Housing Element is required to be updated every eight years and is subject to statutory requirements by the State. In the Bay Area, jurisdictions must complete their Element updates by January 31, 2015.

San Ramon's current housing allocation for 2009 to 2014 is 3,463 units. The regional governing agency, the Association of Bay Area Governments has determined that in the upcoming housing cycle (2014-2022) San Ramon must develop a housing plan that accommodates 1,417 units. The significant reduction in units allocated is contributed to a shift in regional goals to build

housing closer to transit. While San Ramon is not obligated to construct these units, the city is required to identify where such housing could be developed and process development applications, if requested.

The City is optimistic that the Housing Element will successfully address the challenge of accommodating our allocation and is encouraging your participation in the process. Share

your opinions and suggestions on planning for the needs of an aging population, affordable housing, and what the City's housing priorities should be.

Public hearings on the Element Update are scheduled to begin in Summer 2014. Direct comments and suggestions to the Planning Division at <u>planning@sanramon.ca.gov</u> or (925) 973-2560.

### **Student Transit Ticket Program**

The City of San Ramon in concert with 511 Contra Costa provides public transit tickets as an alternative to driving students to school. San Ramon students will receive two 12-ride County Connection transit tickets. This offer is available for a maximum of 3 students per household *while supplies last*. Please check the City of San Ramon homepage in August for the program application.

### **Terrace Room Patio Grand Opening**

Just in time for the summer months, the City of San Ramon will be introducing its newest rental opportunity! The Terrace Room at the San Ramon Community Center has extended its capacity to include a semi-private outdoor patio area where guests can enjoy the beautiful weather and park ambiance during an event. The Terrace Room Patio can be



rented separately or in conjunction with the Terrace Room. The Parks & Community Services Department is now offering bundled rental packages which will permit rental customers with indoor and outdoor access for your private event. For more information about reserving the Terrace Room Patio, please contact our staff at 973-3200.

### Senior Nutrition Program Expands Its Service

The City of San Ramon currently offers an onsite nutrition program located at the Alcosta Senior and Community Center. The program provides a healthy lunch for individuals ages 60 and older Tuesday – Friday every week. The City partners with the Contra Costa Senior Nutrition Program to provide a nutritious meal as well as a positive social outlet, both of which are extremely important in the lives of older adults. Beginning

in July 2014 the lunch program will be expanded to Mondays, providing five days of service. The growth of the lunch program was requested by current participants and will be a welcome addition to an already excellent program.

The City is aware of the growing aging population and the increased attention being given to delivering health related services to older adults in the community. Since adequate nutrition is critical to



health and quality of life, the lunch program is an important component of community based services for older adults. The meals served in the lunch program must provide at least one third of the daily recommended dietary allowance established by the Food and Nutrition Board of the National Academy of Sciences – National Research Council.

In order to participate in the lunch program you must sign-up by noon the day prior. Please call (925) 973-3250 or visit the Alcosta Senior and Community Center, 9300 Alcosta Blvd to make a reservation. The monthly menu is available at the Alcosta Senior and Community Center or by visiting the City's website at sanramon.ca.gov.

## BE ON OUR TEAM!

The City of San Ramon has ongoing employment opportunities for Lifeguards. Take the Lifeguard Training class July 7-19, 2014 to be eligible.

Visit <u>SanRamonRecGuide.com</u> to register today!



For Employment Information Visit: <a href="https://www.SanRamon.ca.gov">www.SanRamon.ca.gov</a>



### Middle Schoolers Create Important Traffic Safety Videos

San Ramon middle school students went home with the top prizes in the 9th Annual Street Smarts "Be Reel!" Video Contest. This yearly contest encourages San Ramon Valley middle school students to create 60-second public service announcement videos about a traffic safety theme. Collectively, 147 students created 56 videos for this year's contest. At the May 15th Awards Ceremony, the top ten videos were introduced by San Ramon Mayor Bill Clarkson, Danville Mayor Robert Storer, County Supervisor Candace Andersen, and School Board President Rachel Hurd.



First and second place winners in the Street Smarts Video Contest. (photo by Alex Lopez)

After watching their videos with the rest of the audience, the filmmakers were invited on stage to answer questions about their work. The

top videos were then announced. Sanil Baweja and Neeraj Sathe of Gale Ranch Middle School won the first place prize for their video "A Distracted Dad's Driving." The second place video, called "Crossing the Street," was made by Ayush Kumar, Carter Phan, and Keshav Raghu of Windemere Ranch. Congratulations to the winners and to all the students who submitted videos this year.

To view the winning videos, visit the Street Smarts website at street-smarts.com.

# New Interactive Trail Map Connects Citizens to the City of San Ramon Trail System

A new interactive online trail map has been launched for easy use of the City's approximately 26 miles of trails that connect San Ramon neighborhoods, City parks and facilities. The new interactive map includes trail locations, names, parks and their adjacent streets. As new trails are developed, the map will be continually updated in order to provide the most current information for residents. The City will continue to add additional layers of information as it becomes available. This will include trail terrain, level of difficulty, distances and other amenities. Additionally, the City would like to encourage residents to submit their trail experiences to help others in the community gauge skill level and features for the trails they utilize. This dynamic feature will allow citizens to identify which trail is best for them based on the experience of other trail users.

The new trail map is located on the City Website <u>sanramon.ca.gov</u> and the direct link is: <u>sanramon.ca.gov/Parks/parks facilities/citymap.htm</u> A mobile app is also available so that you

can 'take maps with you' on the trails. Trail users wishing to provide map enhancements or suggestions can send them via email to <u>parks@sanramon.ca.gov</u>.

### San Ramon Library Expansion and Renovation

A group of library advocates, users, and professional staff are working together on a plan for expansion and renovation of the San Ramon Library. Plans for expanding space within the library and repurposing existing space for more efficient use will be unveiled this fall in a library display. All areas of improved technology and space are being evaluated as well as new amenities such as additional self check machines, display and information areas, space for exhibits, bike racks, additional study areas and meeting rooms, children and teen areas, quiet reading areas and improvements in lighting, sound, and accessibility. Improvements in parking, circulation and exterior book returns are also being developed. Construction design for the renovation will be underway early 2015 with expected construction to start in Fall 2015. The working group is also investigating options for library service during the construction period which is estimated at about 12 months.

## Landscape Project

Public Services staff has been very busy this year! The annual planting projects have upgraded the landscape in several areas including San Ramon Valley Blvd, Alcosta Blvd and Crow Canyon Road. Additional projects are scheduled for this fall, winter, and spring. Freezing temperatures this winter took its toll on many shrub species. Staff has been overseeing the removal of the dead landscape and replacing the areas with new drought tolerant plantings as well as a fresh layer of wood chips to help retain precious ground moisture.

With the duration and ongoing severity of current drought



Bollinger Canyon Road Medians - Norris Canyon Road to Morgan

conditions unsure, Public Services staff has been working creatively to help reduce the water usage in City maintained landscape. Three median landscape areas on Bollinger Canyon Road have been slated for new landscape construction. While the project



Park Strip Test Planting Schemes - Lilac Ridge Drive

is entering the design phase, the landscape, except for some established trees, has been removed and the City has realized maintenance and water savings. A decorative layer of wood chips covers the medians and will remain until the new landscape can be installed as planned in the Spring of 2015.

The City is looking at other opportunities to conserve water and reduce costs by converting certain high water use grass areas to attractive low water use landscaping. Staff has designed and installed five drought tolerant landscape planting schemes at a test site along Lilac Ridge Road at Shoreline Drive. These innovative designs strive to provide an attractive alternative and water usage reduction to the landscape palette of the area.



SRVB - Applebees to Castleton Ct.

### Basketball Court Relocation

In August/September, the Parks and Community Services Commission will initiate a process to evaluate relocating the Central Park basketball courts to another location in Central Park or another park location. The courts will be displaced as a part of the

upcoming City Hall construction project. Some of the issues that the Commission will evaluate are the all night lighting feature of the current courts, need for adjacent parking and restrooms, safety and security, space requirements and costs. The Commission will hold

public meetings on this project this fall. If you are interested in receiving updates on the public meetings, please send your contact information including an email address or mail address to parks@sanramon.ca.gov.



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#### **JUNE – AUGUST 2014 EVENTS**

#### **JUNE**

#### Parks Make Life Better Clean-up Days

June 28

Piccadilly Square Park, 2503 Piccadilly Circle

#### Summer Concerts in the Park Featuring: US Air Force Band of the Golden West

June 29 San Ramon Central Park

#### **JULY**

#### Run San Ramon 3K/5K/10K\*

July 4
San Ramon Central Park





Celebrate America, Celebrate San Ramon July 4 San Ramon Central Park

### Summer Concerts in the Park Featuring: Joel the Band

July 13 San Ramon Central Park



Thank You San Ramon! Walk with Your Dog

July 19
Bark and Ride Park

Summer Concerts in the Park Featuring: The Houserockers

July 20

San Ramon Central Park

### Summer Concerts in the Park Featuring: Double Funk Crunch

July 27

San Ramon Central Park

#### **AUGUST**

#### Summer Concerts in the Park Featuring: Mustache Harbor

August 3

San Ramon Central Park

#### Outdoor Movie Nights Featuring: Kung Fu Panda

August 8

Dougherty Station



### Featuring: The Lego Movie

August 15

Dougherty Station Community Center

#### Outdoor Movie Nights Featuring: Finding Nemo

August 22

San Ramon Olympic Pool & Aquatic Park

#### Parks Make Life Better Clean-up Days

August 23

Forest Home Farms Historic Park

#### Save the Date!

#### Dedication & Celebration of

Rancho San Ramon Community Park & the Amador Rancho Center

Saturday, October 18, 2014

\*These events require registration or ticket purchase. For more information, please visit <u>SanRamon.ca.gov/parks</u> or call 925-973-3200.

#### **Contact Information**

#### **City Council**

Bill Clarkson, Mayor

Philip G. O'Loane, Vice Mayor

David E. Hudson, Councilmember

Scott Perkins, Councilmember

Harry Sachs, Councilmember

 City Council
 973-2530

 City Manager
 973-2530

#### **Department Services**

Building97	73-2580
Business License	73-2510
City Clerk	73-2539
Economic Development97	73-2554
Employee Services	73-2523
Engineering97	73-2670
Passport Services	73-2539
Parks & Community Services97	73-3200
Planning97	73-2560
Police	73-2700
Police Sub Station (Dougherty Station) 97	73-3300
Public Services	73-2800
Transportation97	73-2650

#### **Facilities**

Alcosta Senior & Community Center 973-3250
Dougherty Station Community Center $\dots$ 973-3200
Dougherty Station Library973-3380
Dougherty Valley Aquatic Center 973-3335
Dougherty Valley Performing Arts Center 973-3343
Permit Center
San Ramon Community Ctr & Central Park 973-3200
San Ramon Library973-2850
$SanRamonOlympicPool\dots\dots 973\text{-}3240$

www.sanramon.ca.gov